



# ALOHA SOFTWARE MEMBERSHIP PROGRAM

Radiant is dedicated to providing the best point-of-sale software and services in the industry. We are constantly updating and enhancing the Aloha software to better serve our customers' hospitality technology needs. Add to your Aloha POS experience and take advantage of all we have to offer through the Aloha Software Membership Program.

Members will receive the latest software enhancements and upgrades each time a new software version is released. Our program will allow you to take advantage of the cost savings and improvements built into new software product releases, as well as enhanced security measures ensuring you are on the latest versions validated with the Payment Card Industry (PCI) Data Security Standards.

The Aloha Membership Program also includes a subscription to our biannual customer eNewsletter and access to the Radiant Learning Center, an online training service designed to provide you and your staff with the tools necessary to maximize the benefits of your Radiant solution.

## ➤ ENHANCE YOUR OPERATIONS

Receive the latest upgrades to your industry-leading POS software through the Aloha Membership Program, including feature enhancements and the high-quality Gold software releases.

## ➤ SAFEGUARD YOUR CUSTOMERS' INFORMATION

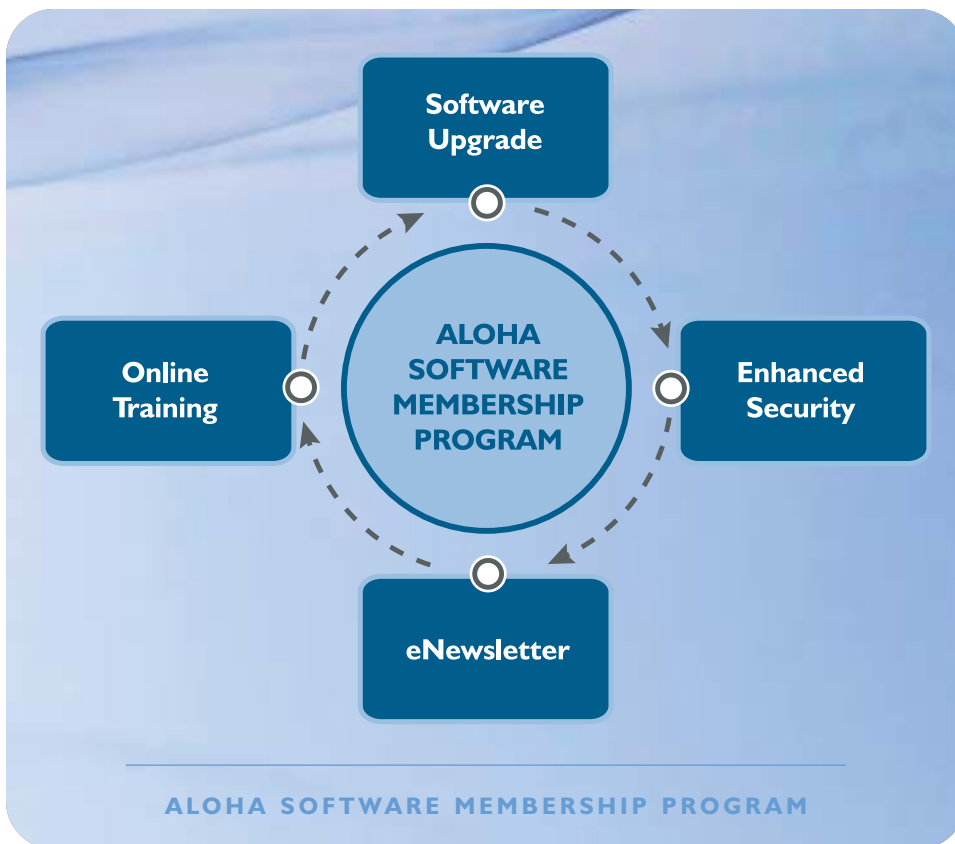
Ensure you are using the latest versions of Aloha POS software, verified by a third party against the PCI Data Security Standards and Visa CISP Best Practices.

## ➤ ACCESS NEW TRAINING OPTIONS

Help train your staff through 24/7 access to online training.

## ➤ GAIN POS KNOWLEDGE

Keep informed on upcoming releases, relevant features and tips and techniques for maximizing your Radiant solution.



## SOFTWARE ENHANCEMENTS & UPGRADES

You will have the opportunity to upgrade your system each time an updated version of our award-winning software is released.

### OUR ALOHA POS RELEASE STRATEGY INCLUDES:

- **Enhancement Releases** – Two to four releases each year focusing on adding the high impact features requested by our valued customers.
- **Gold Releases** – Aloha POS software is stamped “Gold” when it has met our success criteria for more than three months and includes the highest quality software possible.

## CUSTOMER ENEWSLETTER

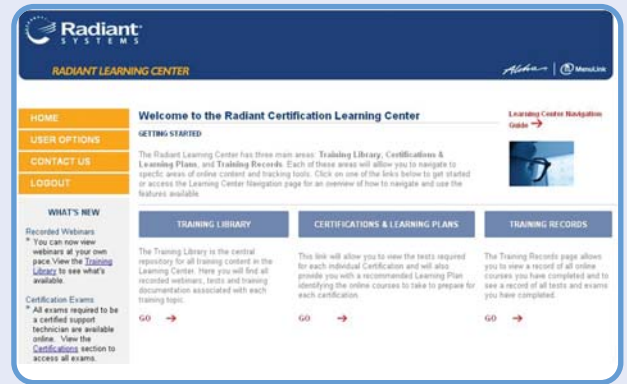
Aloha Software Membership will also include a subscription to Radiant’s biannually released customer eNewsletter. This online publication will give you the most up-to-date information on upcoming releases, relevant features and tips and tricks for maximizing your Radiant solution.

## CARD PAYMENT SECURITY

In today’s world of heightened security concerns, Radiant is committed to providing you with solutions that protect your customers’ information. All of our latest software versions go through an extensive audit process to ensure that they are validated with the PCI Data Security Standards.

To date, Radiant has successfully received validation with Visa U.S.A.’s payment application best practices for the Aloha POS version 5.3.15 and version 6.1 and above through Visa’s Cardholder Information Security Program (CISP). CISP compliance is required of all entities that store, process or transmit Visa cardholder data.

Compliance with PCI Data Security Standards reduces the risk of fraud and provides a safer, more secure processing environment for you and your credit and debit card customers. Merchants who are not compliant with these standards pose a greater risk of credit card fraud and could be subjected to sanctions.



## RADIANT LEARNING CENTER

The Radiant Learning Center is an online training service designed to provide your management, staff or corporate personnel with anytime, anywhere access to training tools that maximize the benefits of your Radiant Solution.

### THE FOLLOWING FEATURES WITHIN THE RADIANT LEARNING CENTER WILL HELP YOU TO MAXIMIZE THE EFFICIENCY OF OPERATIONS RELATED TO YOUR SOLUTION:

- **Targeted training modules** that show users how to perform specific tasks on the solution. Each training module explains how to perform a system-based task through a combination of scenarios and actual system walk-throughs.
- **Reference materials** are available to provide additional sources about the functionality of the solution. Included are training tools and checklists to help facilitate repeatable training processes and skill validation.
- **Quizzes** are provided to test users’ retention of what they learned in a specific training module. This type of measurement allows users to determine if they need to review the related reference material or watch the training module again.



FOR MORE INFORMATION, PLEASE VISIT US AT  
WWW.RADIANTSYSTEMS.COM OR CONTACT US AT 877.794.RADS(7237)

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